



The world is changing fast. So is the face of property and casualty insurance. And at Intact Financial, we're evolving to serve customers better.

From coast to coast, one in five Canadians count on us to protect what matters – their homes, their cars, their businesses and more.

Not only do we design products to meet their changing lifestyles and needs – we also continue to simplify insurance and offer better solutions.

Customers are at the heart of everything we do. Shortly after wildfires swept through Fort McMurray in May 2016, we had people on the ground. Our teams worked swiftly to help those who were affected. We know that the road to recovery is never easy, but we'll be there for customers and the community – every step of the way. That's our promise.

We are committed to making it easy for customers to deal with us, to go beyond their expectations and always deliver an experience that is second to none.

We are also helping Canadians protect themselves from increases in severe weather events – by offering them solutions to adapt to climate change, and providing them with information on ways to safeguard their homes.

As the needs of consumers change, we'll create new insurance products. Through data and technology, we pursue innovation at our Intact Lab – where we transform the digital experience for customers, businesses and brokers.

Whether we are handling a claim or designing a product, everything we do is ultimately about people. Not just our customers, but also our employees – our greatest strength. We've made Intact a place where they can grow their careers and reach their potential.

At Intact, we believe that insurance is not about things. Insurance is about people. People with families, with businesses, with active lives. People who are our advocates and who know we mean it when we say, "We're here for you – now and in the future."